

Case Study

Center of Excellence Implementation

Industry: Retail



Project Background:

A global retailer for the US Army and Air Force had a rule to price their products 3% less than the market rate and the research and adjustment of their products was a completely manual effort.



Challenges:

- The organization had limited awareness of the benefits of RPA in the organization.
- The company had no defined process to receive and evaluate opportunities.
- Client developers & BAs were not trained on the solution, or execution of an RPA project.



Solutions:

- JOLT Clearly defined the governance model and meeting cadence structure. Additionally, we trained and UiPath certified in-house developers, established RPA documentation standards and best practices, and created an RPA prioritization map based on level of effort and business value.
- We developed and delivered a Cost Benefit Analysis tool to calculate return on investment. Defined the RPA request intake process leveraging existing application technology and the Initial assessment criteria for future initial process reviews.

Results:



20+ Bots

In production in the first 3Qs.



Benefits Realization

Thanks to better pipeline and prioritization.



Defined Governance & Roles Matrix

Additionally, the company defined a process assessment methodology.



3 Bots

In production in less than 10 business days thanks to reusable components.



2 Federated Dev Teams

Trained with one bot in production.



Mass Socialization

The team hosted an Intelligent Automation day attended by over 70% of the organization.

