

Case Study

Invoice

Duplicate Review

Industry: Utilities



Project Background:

One of the U.S.'s largest natural gas providers needed to deploy RPA to optimize its duplicate invoice review and reallocate team time so that higher-value processes could be prioritized.



Challenges:

The client was running an invoice duplicate review process three times per day, having 3 to 4 experienced users spending 2 to 4 hours each to pull data from 25 Input files and one email into the Daily Balancing Spreadsheet.

A process that took even longer on Mondays, as they need to input the Friday, Saturday, and Sunday data into the Daily Spreadsheet.

This whole process was heavily manual and time consuming with also a high risk for human errors.



Solutions:

- JOLT implemented UiPath and solutioned an automation that runs 3 times at day scheduled to run at the same time the human users would, the robots can perform this process in 5 min instead of 45 min (each user), making the process 800% faster.
- JOLT also provided client's team training on RPA to boost their internal skillset so they can also build new automations in the future.

Results:



31,400 Hours

The organization is estimated to yield savings of more than 31,400 man-hours per year by automating their Invoice Duplicate Review.



\$944,280*

Deploying RPA to their Invoice Duplicate Review process will result in estimated savings of \$944,280 per year.

*projected savings based on \$30/hr wage